



Polyester Carpet Care & Maintenance

Prevention is always better than cure, to keep your carpets looking their best, using a barrier mat or door mat at the entrance of your premises can significantly reduce the amount of dirt tracked into a room. Prevention is always better than a cure, to keep your carpets looking their best, using a barrier mat or door mat at the entrance of your premises can significantly reduce the amount of dirt tracked into a room.

Regular Vacuuming

Regular vacuuming is essential for maintaining your carpet's appearance and hygiene. The frequency should depend on the number of people in your home. For example, a household of three should vacuum high-traffic areas at least three times a week.

You can't vacuum too much, but it's crucial to use the right vacuum cleaner. We recommend the Sebo Felix or Sebo model X7, both of which feature an adjustable rotating brush and strong airflow to lift dirt from deep within the carpet fibres. Set the brush to just skim the surface of the carpet to lift the pile and maintain its original look. Vacuum slowly and methodically, going over the same area multiple times.

Dealing with Stains and Spills

Polyester carpets are known for being stain-resistant and do a good job of repelling fluids. However, it's still important to address spills and stains as quickly as possible. Follow these steps for spot cleaning:

1. Scoop up any solids with a spoon.
2. Blot up as much of the spilled liquid as possible using a clean, white, absorbent cloth.
3. Start by cleaning with water using a clean, white cloth. Mop up excess water with a clean, white towel. Always work from the outer edges of the stain toward the centre to prevent spreading. (Do not rub the pile, as this can cause permanent damage).



4. For stubborn stains, we recommend using our specialist range of "James" cleaning products. "James Starter Cleaning Kits" and the full range of "James" cleaning products can be ordered through our head office. Please note that most supermarket carpet cleaning products contain peroxide/bleach, which may damage your carpet.
5. Before using any cleaning agent, test it on a non-visible area to ensure it doesn't affect the carpet's colour.
6. Avoid using the treated area until it is completely dry.

Periodic Cleaning

Despite regular vacuuming, carpets can accumulate debris deep within the pile that requires a thorough clean over time. The Carpet & Rug Institute recommends having your carpets professionally cleaned every 12 to 18 months.

We strongly suggest hiring a professional cleaning company to handle the shampooing or steam cleaning process for you